PATIENT’S JOURNEY @ NCIS CANCER CENTRE

1. REGISTRATION
   Please bring along:
   - Photo ID
   - Referral Letter (if any)
   - Appointment Card (if any)
   Do inform counter staff if you have any cough, flu, fever or rashes.

2. TRIAGE &/OR BLOOD TESTS
   - Height & Weight
   - Blood Pressure
   - Blood Tests (if required)*
   - Assessment by Nurses
   * Blood tests’ results will be ready in approximately 2 hours.

3. CONSULTATION
   - Please provide results of any other tests (e.g. MRI, CT Scans, blood tests, etc) that you may have done outside of NUH.
   - After consultation, the clinic assistant will arrange for your next follow-up appointment and advise you if any preparation is required.

4A. COUNSELLING FOR PRE-ADMISSION / CHEMOTHERAPY
   If ordered by doctor.

4B. COLLECTION OF MEDICATION
   - Collection of medication will be at Level 9.
   - Do inform the pharmacist (upon arrival) should you require any dosage change.
   - Please note that we have a strict no-refund policy.

5. ONE-STOP PAYMENT
   - One-stop payment is available at all NCIS counters (Levels 9 & 10).
   - Medisave may be used for selected tests / procedures / medications. Please verify with our counter staff.

OTHER NOTES:
- Please note that priority may be given to patients who are ill and/or require urgent medical attention.
- Please provide a valid phone number for contact purposes should you leave the centre during waiting times.
- If you are expected to be in the centre for long treatment (e.g. chemotherapy), you may wish to:
  - Bring your own sweater
  - Bring your own food / light snacks (especially if you have any dietary restrictions)