

About NCIS on the Go

At National University Cancer Institute, Singapore (NCIS), we understand that your cancer journey is often marked with repeated visits to the hospital. We would like to help, by offering selected nursing procedures and treatment services at our NCIS on the Go community clinics, located nearer to your home.

NCIS on the Go community clinics are staffed by trained oncology nurses from NCIS, and it will be as safe as being at the hospital.

You can now choose to go to any of the NCIS on the Go community clinics to have your blood tests done at least one day prior to your consultation or chemotherapy treatment. By doing so, you will not have to arrive two hours earlier on the day of consultation or treatment, thus reducing waiting time at the hospital. We also provide subcutaneous chemotherapy treatments which includes Azacitidine and Bortezomib. Non-chemotherapy injections and simple nursing procedures like PICC flushing/dressing, etc are also provided for at our NCIS on the Go community clinics. You can refer to our full list of services here.

Do note that a \$5 Community Fee is chargeable when you visit the NCIS on the GO community clinics. This is currently waived for Singaporeans and PRs till further notice. GST is applicable for the Community Fee.

Q: Why should I choose NCIS on the Go?

A: NCIS on the Go provides our patients with an alternative location closer to their homes. We understand that cancer patients will need to travel to the hospital regularly, and often wait approximately 1-3 hours for simple procedures or blood results before they proceed for their doctor appointment or treatment.

By choosing NCIS on the Go, patients can enjoy shorter waiting and travel time.

Q: What are the days and hours of operations?

A: NCIS on the Go community clinics operates from Mondays to Fridays, 9am to 4pm. We are closed for lunch from 1pm to 2pm, and are also closed on public holidays.

Q: What number do I call to make an appointment?

A: To make or change an appointment, please call our Cancer Appointment Line at **6773 7888** or email us at CancerApptLine@nuhs.edu.sg.

Q: Do I need to bring along any documents?

A: Yes, please bring your NRIC for verification purposes.

Q. What to expect after appointment has been scheduled?

A: You will receive a SMS to confirm your appointment at NCIS on the Go. Head for your appointment at the stated NCIS on the Go community clinic, and our trained Oncology Nurse will perform the procedure/ treatment for you. If your blood has been taken, the nurse will then send the blood to our NUH Lab for processing. The result will be ready for the doctor/nurses to view by the time you have your consultation or treatment the next day.

Q. How will I be billed and how do I make payment for the services performed at NCIS on the Go?

A: You will not be required to make payment during your appointment at NCIS on the Go. The services performed will be charged to your bill on the day of your consultation or treatment.

Q: What are the charges like? Will it be the same as what is being charged at the hospital?

A: There is a \$5 Community Fee for patients who opt to go to NCIS on the Go, but this is currently waived for Singaporeans and PRs. This is with effect from 1st September 2019, until further notice. Prices for services done will be the same as what is being charged at the hospital. All prices are subjected to GST.

Q. What if I forgot to go for my blood test appointment?

A: You can call our Cancer Appointment Line to make an appointment at Cancer Centre 2 hours before your doctor's consultation to do your blood test.

Q. How will the front counter staff know that I have already done my blood tests at the NCIS on the Go community clinics?

A: Please do inform the front counter staff on the day of your appointment for your consultation with the Doctor or treatment.

Q. Will the environment of the external location lead to a false result of my test or have a negative impact on my well-being?

A: This procedure is as safe as going to the hospital. Conducting it at external locations would not lead to false results, nor would it have a negative impact on your well-being.

Q. Can this service be done more than one day prior to my consultation or chemotherapy?

A: If your follow up is a consultation, your blood test can be done up to one week prior your doctor visit. However, if your follow up consists of Chemotherapy, the procedures must be done one day prior. Please check with your physician if you are uncertain.

Q. Can I enjoy this service as a walk in patient?

A: This service is strictly by appointment only. To make or change an appointment, please call our Cancer Appointment Line at **6773 7888** or email us at **CancerApptLine@nuhs.edu.sg**.